

CANCELLATION AND REFUND POLICY

A full refund may be requested if cancellation is made before the trip application deadline. In cases of recent hospitalization, illness or medical emergency, proof of wellness from a physician may be required to register for another trip.

Air, train, and cruise ship travel reservations are made at least 45-60 days before departure. Vacations which require pre-paid purchases (airline tickets, hotel rooms, etc.) have strict cancellation policies set by airline, cruise or train companies. Ventures Travel has no control over these penalties; therefore our cancellation policies must reflect their restrictive guidelines.

- All cancellations after the application deadline has passed will be charged an administrative fee and any additional costs for pre-purchased expenses that are non-refundable.
- If you cancel less than **ONE WEEK** before any trip you will be charged 50% of the cost of the vacation plus an administrative fee and any pre-purchased expenses.
- If you do not show up on the day of departure for any reason or refuse to board the plane, train, or van, there is **NO REFUND** and you will be responsible for the entire cost of your vacation.
- There is **NO REFUND** if a situation arises that requires you to leave the trip due to health, behavior-related issues, or family emergencies.

CONDITIONS BEYOND OUR CONTROL

Airline and rail services adjust their schedules for many reasons. When this occurs, Ventures Travel reserves the right to adjust your itinerary accordingly and will notify you as soon as possible.

Prices for trips which include travel by air or train are based on capacity controlled costs. In the event that we are unable to secure seats due to conditions beyond our control, such as strikes, schedule or regulation changes, we reserve the right to contact each guest to pay an additional fare or notify of a schedule change.

Trips may be cancelled due to low registrations. Ventures Travel will provide a full refund if this occurs or transfer any fees paid to the vacation of your choice.

HOW TO REGISTER

Select the trip(s) that interests you. All travelers must complete a Ventures Travel, LLC application and submit a non-refundable deposit. The application is used as the primary care plan to evaluate and prepare for applicant's personal care and health needs; to determine abilities and needs for supervision.

Application materials are available to download from our website, in the Forms Library. Applications will be accepted by mail, email, hand delivery or fax. Make checks payable to Ventures Travel, LLC.

Once registered, you will receive a letter confirming the trip(s) as well as a packing list, physical examination form and other relevant forms for you to complete and return. (We request that each traveler have a physical within 24 months of his/her trip departure date.)

At least two weeks before your departure date, you will receive a trip itinerary that includes check-in and check-out times and locations.

Trip availability is limited. If interested in a trip and the application deadline has already passed, please contact us. Individuals sometimes cancel, or trips are added with sufficient interest. Trips may be cancelled due to lack of enrollment or additional fees may be requested if enrollment is low.

ABOUT VENTURES TRAVEL, LLC

Ventures Travel has provided life-enhancing travel opportunities since 1985. Contact us to learn about our trips, employment information, volunteer openings or donor opportunities.



To request information, contact our registration office at:

VENTURES TRAVEL, LLC

10509 108th Street NW • Annandale, MN 55302

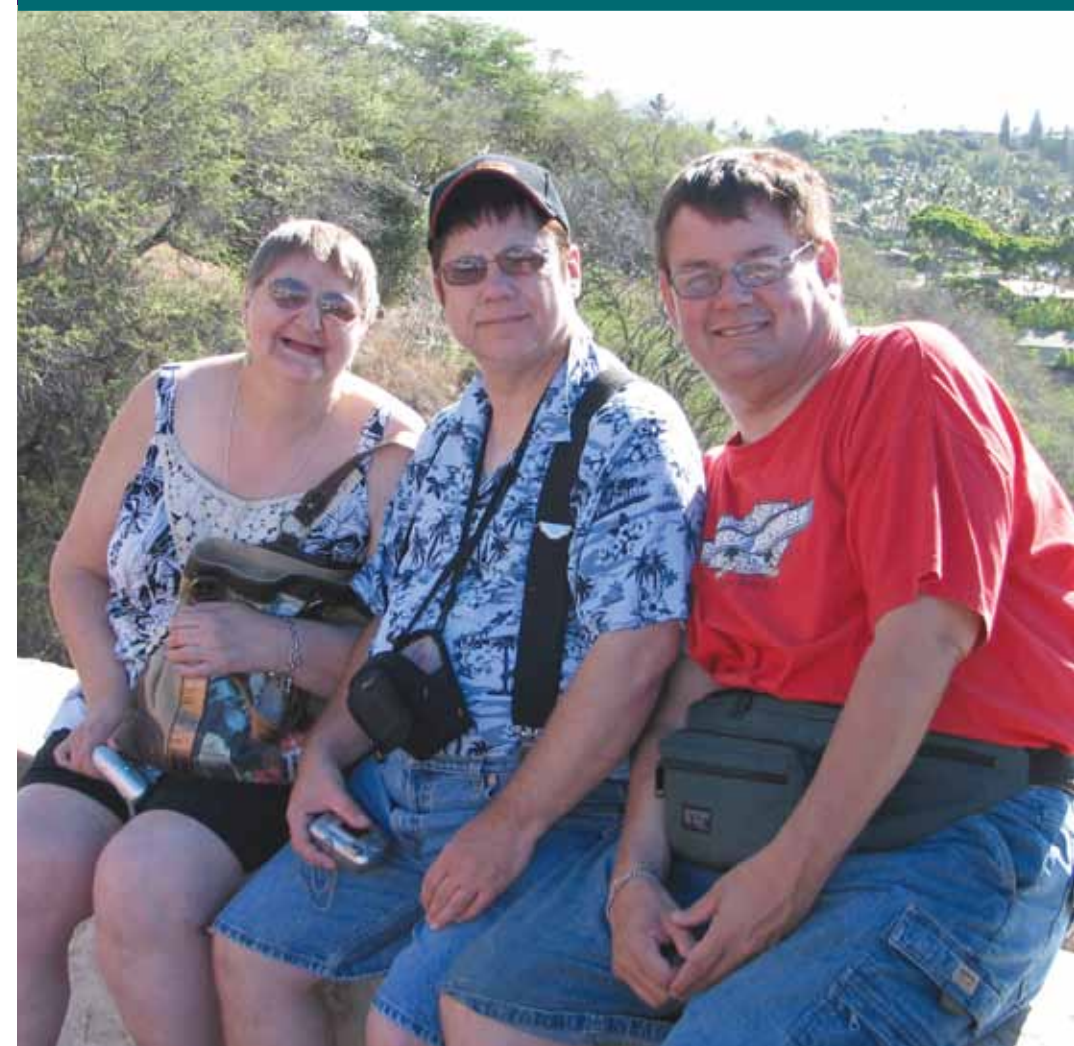
Headquarters for Ventures Travel located at:
6350 Indian Chief Road • Eden Prairie, MN 55346-1619

Metro phone 952-852-0107

Toll Free 866-692-7400 • Fax 952-852-0123
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Your ticket to fun
and adventure!





Ventures Travel, LLC provides opportunities for older teens and adults to travel to popular destinations across the United States, Mexico, and Canada. For 25 years we have specialized in supervised travel vacations for persons with disabilities and others who benefit from assistance while traveling. Trips are offered year-round and include a wide variety of leisure and recreational experiences, interests and activities.

Our small group size allows for every opportunity to gain independence, socialize with others, and see new places. We believe it is important for travelers to help make decisions about their travel destinations, trip activities, attractions, and meals.

Our travel leaders and guides are there to help with group decision-making and facilitate a vacation with lasting memories. We travel across the country by van, plane and train and cruise to other exotic destinations. At times, we may use public transit in our destination cities.

With a Ventures Travel vacation, you get the best in quality and safety. We strive to give you more choices, more fun, and more of what makes your vacation memorable.



WHO CAN ATTEND

All individuals, 18 years or older, with intellectual, cognitive, or developmental disabilities are eligible to travel. We serve families who may have children or other family members with special needs. We also provide a travel assistant or chaperone for an aging or maturing population so that traveling may continue to be safe, enjoyable, and life-enhancing. Other eligibility considerations include:

- Demonstrate proper social behavior
- Free of major medical or medically fragile conditions
- Able to travel in a small group within the 1:3 or 1:4 escort-traveler ratio provided, unless a specialized 1:1 travel experience is arranged
- Cooperative; considerate of others on the trip
- Able to complete personal care needs with reminders or minimal assistance
- Able to adjust to changes in the itinerary due to circumstances beyond our control

WHY WE ARE UNIQUE

Ventures Travel Staff

Our greatest asset...our travel leaders! Our staff are hard working, committed individuals. They are college students, direct care personnel, teachers, retired professionals, parents, and siblings.

Travel staff are trained to provide assistance and supervision, safety, and enjoyment for each member of the group!

Along with our travel leaders, travel guides accompany trips to assist with personal care, attend and experience all attractions, and prepare activity reports for each traveler. In return, all expenses (except souvenirs) are paid. Persons or couples interested in accompanying a trip as travel guides, please contact us!

Some travelers require assistance from someone who knows them best—whether for personal care, supervision, or medical needs. A Personal Care Attendant (PCA) is welcome to accompany the traveler. In exchange for their expertise and time, we will help defray vacation costs.



Special Trip Planning for You, Your Family or Your Friends...

Whether you live on your own, in a group home or apartment and want to travel with your family or friends, Ventures Travel can take the hassle out of arranging your next vacation.

Tell us where you want to go, how many people are traveling, and the needs of those participating. We help plan trip details such as transportation, lodging, meals, and make suggestions and reservations for attractions. And, we provide experienced travel leaders to work with your group, if desired. Let us help you create a fun and safe vacation with lasting memories. For more information, please contact us.



TRAVEL DETAILS

Fees

Fees vary with each Ventures Travel vacation and cover the costs for lodging, most meals, attractions, travel staff, and transportation. Variations in price reflect length of stay, mode of travel, and season. Travelers need to bring spending money for some meals and all souvenirs. Please refer to specific vacation descriptions for details. A deposit is required and is applied toward the total fee.

Payment Options

All Ventures Travel trips require 50 percent of the fee to be paid before the departure date. Fees can also be paid in full on or before the first day of the trip. We also offer the following payment options:

- Credit Cards: American Express, VISA, Master Card, or Discover.
- No-interest monthly payments: Minimum monthly payment is \$75. The balance due should be paid within 6 months of completing the vacation.
- Single Billing: The traveler is billed for the balance of their trip within 30 days of completing the trip.